

October 12, 2017

## **JOB OPENING**

### **Technical Support Specialist**

This individual will support the sales organization and business development process with product specification, performance or application needs. The successful candidate will work closely with internal and external contacts to provide spray tip, valve and component related data, documentation and technical advice. In addition, the Technical Support Specialist will be a primary technical support resource for our sales offices and customer service group. This position is based at our corporate headquarters in Wheaton, IL.

The requirements for this position are as follows:

- Minimum four-year college degree in a related agricultural engineering or agricultural technical discipline
- General understanding of agricultural and turf related spraying applications
- General understanding of general agronomic principals and agricultural practices would be a plus
- Ability to communicate clearly and concisely, both verbally and written
- Ability to travel approximately 25%
- Ability to speak and present in front of an audience
- Ability to operate pumps, lab equipment and test stands in a laboratory atmosphere for product evaluation
- Ability to troubleshoot and problem solve quickly and effectively
- Proficient in Microsoft Office Suite
- Willingness to learn software
- Ability to function effectively within a team environment
- Ability to adapt to change in the presence of changing team and company needs

Specific duties and responsibilities are as follows, but not limited to:

- Providing technical information and assistance on a broad range of products to sales representatives customers, vendors, team members and production departments as required
- Investigating customer complaints or requests and reporting results and possible recommendations
- Creating product support documentation and technical support literature
- Assembling sales data for evaluative and prospecting purposes
- Setting up, performing, and reporting on a wide variety of laboratory tests on a broad range of products. This includes both company and competitive products.
- Travelling occasionally to visit customers, sales offices and to attend trade shows
- Assisting in conducting product related training for sales representatives and customers
- Supporting company goals and objectives
- Working closely with other team members on day-to-day functions
- Working with other market development teams on related projects as necessary
- Accepting additional responsibilities as assigned by the Team Leader

EOE

To apply, please e-mail your resume to: [Pat.Maney@teejet.com](mailto:Pat.Maney@teejet.com)

TeeJet Technologies is a subsidiary of Spraying Systems Co. and is a leading manufacturer of precision application spray nozzles and accessories, control system technology and application data management.